

**WELCOME TO
FOUR SEASONS
LAKEsites
PROPERTY
OWNERS
ASSOCIATION,
INC.**

Welcome to the Community of Four Seasons! Enclosed, you will find several informative topics designed to assist and familiarize you with your community. Please review this helpful information and, if you have any questions, please feel free to contact a representative with Missouri Association Management, LLC. You can reach a representative Monday through Friday, between 8:00 a.m. and 5:00 p.m. by calling 573-552-8334. You may also email your inquiry to dmiller@mam-llc.com 24 hours per day.

Frequently Asked Questions....

What is the policy for owner proximity cards?

The policy was approved by the Board of Directors on March 15, 2011

A. ELIGIBILITY:

Four Seasons Lakesites Property Owners in good standing (all amounts due have been paid for all lots owned by that individual or group and not in violation of any covenants, rules or regulations).

B. DEFINITION:

Proximity cards, which are issued as outlined below, are valid as long as the owner is a member in good standing. The owner is responsible for the proximity card use unless the proximity card(s) is/are reported lost or stolen, in such case the proximity card(s) will be deactivated.

C. GENERAL RULES:

Owners Proximity Cards:

- ❖ Two (2) proximity cards will be initially issued for each lot bearing only the serial number and Four Seasons POA logo.
- ❖ As outlined in the Fourth Amended and Restated Declaration of Restrictive Covenants, Article 4.2, paragraph C. "...With respect to a Lot which is owned by more than one natural person, or by a trust, corporation, limited liability company, partnership or other legal entity, no more than two (2) married couples or three (3) unrelated adults may exercise the rights and privileges of Members or Associate Members at any one time. The dependent children (as defined by the Internal Revenue Service) of any such Person may enjoy the use of the Development, subject to the terms of this Declaration."
- ❖ New owners will receive proximity cards after a copy of the notarized property deed is received by the management office.
- ❖ Proximity cards will be activated only after all amounts due have been paid for all Lots owned by that individual or group and not in violation of any covenant, rules or regulations.
- ❖ Replacement proximity cards will be provided at a cost of twenty-five dollars (\$25.00) per card to the owners. Lost or stolen card(s) will be deactivated.

What is the difference between the Village of Four Seasons, the Lodge of Four Seasons, Four Seasons Lakesites, Inc., and the Four Seasons Lakesites Property Owners Association, Inc.?

- ❖ **The Village of Four Seasons** (573)365-3833 www.villageoffourseasons.com was incorporated in 1987. The Village Hall is located at 133 Cherokee Rd. They are the municipality which provides services such as law enforcement, funding for hiking and biking trails, parks and gardens, storm sirens and street lights within the municipality located on Horseshoe Bend. This local government also issues building permits and levies sales tax. If you live within the Village of Four Seasons, be sure to use your "Four Seasons, MO" address when licensing your vehicle, boat or other large taxable purchases as the tax is less expensive than if you claim to live in Lake Ozark.
- ❖ **The Lodge of Four Seasons** (573)365-3000 www.4seasonsresort.com is located on Horseshoe Bend at the Lake of the Ozarks, is a hotel, resort and marina. Harold Kopljar completed construction of the Lodge in 1964.
- ❖ **Four Seasons Lakesites, Inc. (FSL)** is the development company that developed the Four Seasons Property Owners Association.
- ❖ **Four Seasons Lakesites Property Owners Association, Inc. (POA)** (573)552-8334 www.fourseasonspoa.com is a non-profit corporation of property owners located on both Shawnee Bend and Horseshoe Bend. Many of the properties on the Horseshoe Bend side of the lake are also within the boundaries of the Village of Four Seasons. The POA was incorporated in 1971 with governing restrictive covenants and building guidelines. The POA is governed by an elected Board of Directors consisting of six property owners. The POA is responsible for the operation, budget, maintenance and services, covenant enforcement and amenities within the Four Seasons POA. The Board contracts with Missouri Association Management, LLC. to manage the day-to-day operations of the POA.
- ❖ **Four Seasons Homes:** www.4seasonshomes.com A division of Four Seasons Lakesites, Inc. that builds custom homes.
- ❖ **Four Seasons Realty:** www.4seasonsrealtyinc.com A local real estate company who sells real estate throughout the lake area.
- ❖ **CAMDEN COUNTY PUBLIC WATER SEWER DEPARTMENT #4** (573)365-6792 The Horseshoe Bend centralized water system was sold to this private entity in 1993.
- ❖ **Lake Region Water and Sewer** (573)365-6792 owns and maintains both the potable and waste water systems in the Porto Cima residential areas as well as a handful of systems on Horseshoe Bend. Construction of this infrastructure began in 1994.
- ❖ **Horseshoe Bend Special Road District** (573) 365-2832 www.hsbrd.org was formed in 1962, and maintains all public roads on Horseshoe Bend. Currently, there are approximately 160 miles in the system. The roads are Camden County roads, but the district has all maintenance responsibility. Funding is primarily from a tax levy.

The District also builds and maintains a system of side walks. The side walks within the Village of Four Seasons have been funded by the Village of Four Seasons. Existing trails outside the Village have been funded by the Lodge of Four Seasons.

What is the difference between POA Owners' Services and the Camden County Sheriff's Department?

- ❖ **The POA Owner Services' Department** responds to all matters concerning enforcement of the Declaration of Restrictive Covenants rules enforcement, checking all POA amenities and monitoring access to the POA storage facilities.
- ❖ **The Camden County Sheriff's Office** responds to all law enforcement matters, provides "Away from Residence" services for members who are away from their residents for an extended period of time and checks all POA amenities.



FREE USE OF:

The Swim & Tennis Club

- ❖ Heated Pool
- ❖ Toddler/Baby Pool
- ❖ Two Tennis Courts
- ❖ Pavilion & Picnic Area (grills, tables, parking)
- ❖ Children's Playground
- ❖ Bocce Ball
- ❖ Three Well Boat Dock
- ❖ Restrooms & Showers

Bittersweet Recreation Area

- ❖ Pool
- ❖ Toddler/Baby Pool
- ❖ Pavilion & Picnic Area (grills, tables, parking)
- ❖ Restrooms

Regency Cove Pool

- ❖ Pool
- ❖ Restrooms

Grand Point Pool

- ❖ Heated Pool
- ❖ Pavilion & Picnic Area (grills, tables, parking)
- ❖ Children's Playground
- ❖ Bocce Ball
- ❖ Restrooms

What Is Covered By Four Seasons Property Owners Association Annual Dues?





POA Activity Center

- ❖ Regularly scheduled events
- ❖ Fireplace, game room, big screen tv, ice makers & wi-fi.

Stocked Fishing Lakes

- ❖ Good Oak Lake (35 acres)
- ❖ Autumn Lake (12 acres)
- ❖ Tree-line Lake (50 acres)

PROPERTY OWNER RATES FOR:

POA Activity Center for Private events

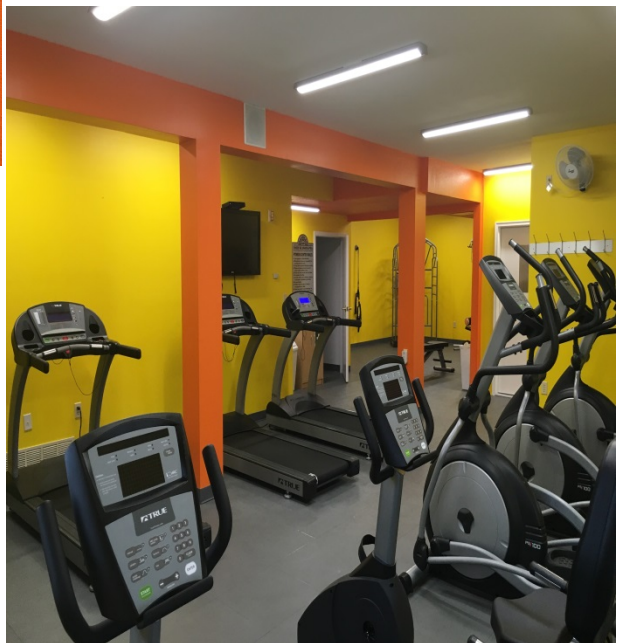
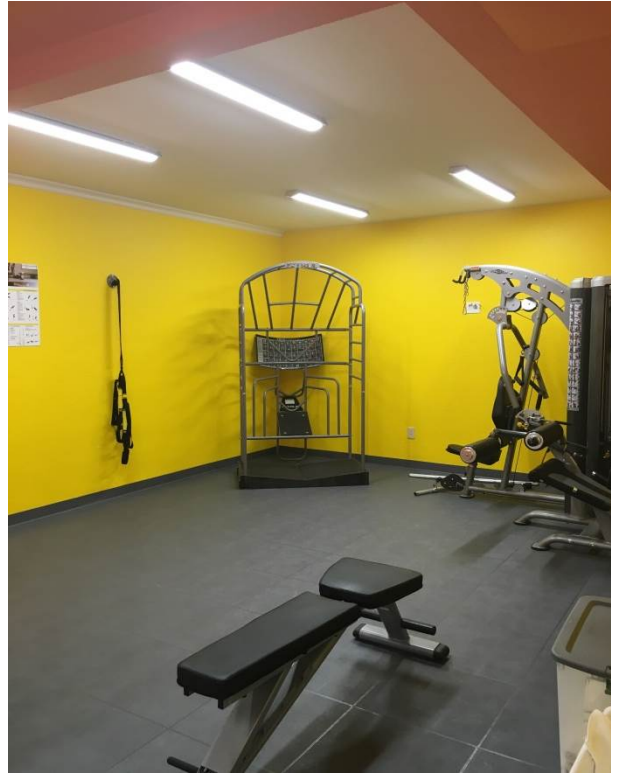
- ❖ Reservations & deposit required
- ❖ Accommodates up to 90 people

Campground

- ❖ RV Hookups
- ❖ Tent Areas
- ❖ Pavilion & Picnic Area (grills & tables)
- ❖ Showers & Restrooms (Reservations & permit required)



Fitness Center



FOUR SEASONS POA PROPERTY OWNERS ASSOCIATION, INC.
EXERCISE FACILITY REGISTRATION FORM - 2016

NAME: _____

LOT/SUB: _____

MAILING ADD: _____

CITY/ST/ZIP: _____

PHONE: _____

POA CARD #: _____

ACCT#: _____

I/we, the undersigned do hereby acknowledge our understanding that the exercise facility is monitored and that any damage, to any equipment or amenities contained within the facility, documented to have been caused by me/us, or any person utilizing my/our owners cards, may result in the suspension or revocation of my/our privileges to utilize this facility and, further, the repair or replacement costs of such damage or destruction may be assessed to me/us and become an assessment against my/our property. I acknowledge that the activities that I may undertake are dangerous, and that I am exposed to physical injury. I assume the risk of and responsibility for any injury or death resulting from my participation.

I/we, the undersigned, do hereby acknowledge that, by our signature(s) below, we indemnify the Four Seasons Lakesites Property Owners Association, Inc., all agents, representatives or third party individuals from responsibility as a result of misuse, abuse or improper operation of any exercise equipment for which this registration form is hereby submitted.

Property Owner Signature Date

FOR OFFICE USE ONLY

Fees Paid _____ Date _____ Check# _____ Rcv'd by _____

Owners' Services

- ❖ Neighborhood Patrols
- ❖ Monitor POA Amenities
- ❖ Covenant Enforcement
- ❖ Boat/Trailer Storage
(Open/Secured, as available)

Administration of Architectural Control Committee

- ❖ Permitting building, docks, and exterior property changes
- ❖ Ensuring builder/owner compliance

Environmental Services

- ❖ Wastewater System Installation
Inspections
Onsite system annual inspections
- ❖ Monitoring of Fishing Lakes
- ❖ Lake Testing
- ❖ General Lake Ecology

Maintenance & Housekeeping of Common Areas/Facilities

Activities

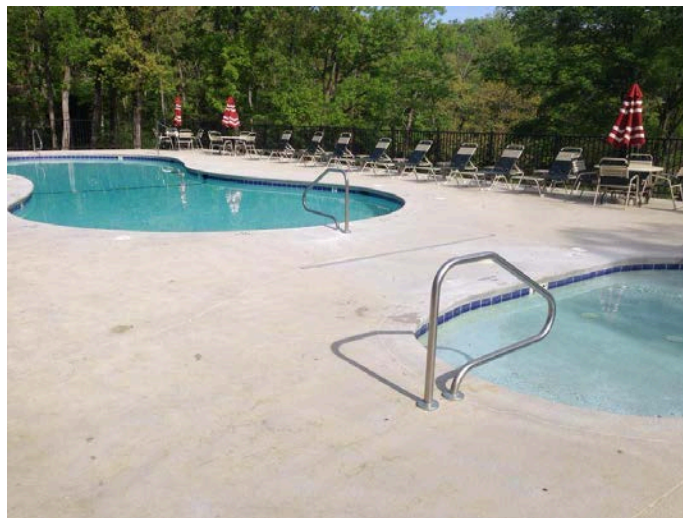
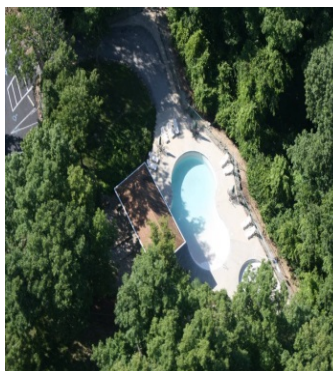
- ❖ Coordinate Social Events
- ❖ Recreation Programs
- ❖ Facilities Management

Accounting 573-693-0600

- ❖ Billing, collection, tax preparation

Administration

- ❖ Day to day operations (Owner cards, Publications, welcome packets, website, social media, etc.)
- ❖ Budget preparation
- ❖ Record Storage
Owner Relations



What is Covered By Four Seasons Property Owners Association Annual Dues?

BOARD AND COMMITTEE MEMBERS

Board of Directors:

Mary Bustin, President
Nancy Cason, Vice President
Terry Roets, Treasurer
Don Henderson, Secretary
Steve Yoder, Director
Margaret "Maggie" Moe, Director

Communications Committee:

Terry Roets

Architectural Control Committee:

Ron Tussey, Chairman
Larry Passage, Vice Chairman
Steve Konuch, Secretary
Tom Roof, Committeeman
Paul Hayward, Committeeman
Eric Fields, Committeeman
Ron Rule, Committeeman
Steve Yoder, Committeeman

Social Committee:

Donna Green
Larry & Karen Schenk
Martha Koster
Maggie Moe
Nancy Cason
Mary Bustin
Carole Valentine
Jennifer Reahr

Directions to Pools

Please remember to bring your property owners Proximity card. MAM staff may ask to see your proximity card. The Grand Point and Swim and Tennis Pools will be heated based on weather and climate conditions. These pools are open from May 1st to October 15th weather permitting. Bittersweet and Regency Cove pools open by Memorial Day and close after Labor Day. Daily pool facility hours are from 9:00 a.m. until 9:00 p.m. throughout the summer season.

Members may invite guests as long as a member of the POA is present and when the member is within the range of reasonable communications with guests. For groups of 12 or more, please notify the Activities Department (573-552-8334) to make prior arrangements. Also, please call to make reservations for private social functions.

SWIM AND TENNIS RECREATION FACILITY - Heated Pool, Playground, Bocce Ball, Two

Tennis Courts, Pavilion 462 KAYS POINT RD, LAKE OZARK, MO 65049 THE FACILITY IS ALSO ACCESSIBLE BY WATER AT THE 5 MILE MARKER IN TARA VIEW COVE.

BITTERSWEET POOL 901 BITTERSWEET ROAD, LAKE OZARK, MO 65049

REGENCY COVE POOL 47 REGENCY COVE DR, LAKE OZARK, MO 65049

GRAND POINT RECREATION FACILITY – Heated Pool, Playground, Pavilion, Bocce Ball

710 GRANDPOINT BLVD, SUNRISE BEACH, MO 65079

FOUR SEASONS PRIVATE STOCKED FISHING LAKE

There are three fishing lakes within Four Seasons Lakesites POA. The lakes are for the

private use of Four Seasons Property Owners in good standing and are stocked with

Catfish, Rock Bass, Bass, Crappie, Sunfish, and Bluegill. In order to fish, you must have

A current fishing license which may be purchased at several local stores, convenience stores or bait shops.

For additional information regarding fishing license contact:

Missouri Department of Conservation 573-751-4115.

DIRECTIONS TO INTERIOR FISHING LAKES:

AUTUMN LAKE, 12 acres, the smallest of the three inland lakes. Follow Cherokee to Linn Creek. Left on Linn Creek to Cornett Branch. Left on Cornett Branch to Cornett Drive. Right on Cornett Drive to Autumn Lake Drive. Left on Autumn Lake Drive to gravel road on the right. There is a sign labeled Autumn Lake.

GOOD OAK LAKE, 35 acres. Follow Cherokee to Linn Creek. Left on Linn Creek to Cornett Branch. Left on Cornett Branch to Ridge Road. Left on Ridge Road. The access road is on the left off of Ridge Road.

TREELINE LAKE, 50 acres, largest of the interior lakes. Follow Bittersweet Road to Bloomington Drive. Turn left on Bloomington Drive. Continue on Bloomington Drive and it will take you directly to Tree-line Lake. (Note: The access road is steep and difficult to maneuver. We suggest that you park your car at the top and walk down.)

NO GAS-POWERED MOTORS ARE PERMITTED ON THE LAKES.

DIRECTIONS TO FOUR SEASONS POA BOAT LAUNCH RAMPS

Boat launch ramps are available throughout the Horseshoe Bend area of the Four Seasons community and are for the private use of Four Seasons POA members in good standing.

When using any of the boat launches, please be prepared to show your property owner proximity card. If you leave your vehicle or trailer at a launch, please display your property owner proximity card on the dashboard of your vehicle. No overnight parking of boats, trailers, or cars. In order for guests to launch their boat, a POA member in good standing must be present.

HOPi COURT: Horseshoe Bend Parkway to Cherokee. Right on Cherokee to Country Club Drive. Right on Country Club Drive to Hopi Court. Left on Hopi Court to boat launch.

KAY'S POINT: Horseshoe Bend Parkway to Cherokee. Right on Cherokee to Linn Creek Road. Left on Linn Creek to Kays Point Road. Left on Kays Point Road. When Kays Point splits, stay to the right. Follow it to the boat launch sign on the right.

EAST SALEM: Horseshoe Bend Parkway to Bittersweet Road. Right on Bittersweet to Goldenrod. Left on Goldenrod to East Salem. Follow to boat launch sign on left.

IMPERIAL POINT #1: Horseshoe Bend Parkway to Bittersweet. Right on Bittersweet to Anemone. Right on Anemone to Imperial Point Drive. Left on Imperial Point Drive to first boat launch sign on left.

IMPERIAL POINT #2: Horseshoe Bend to Bittersweet Road. Right on Bittersweet Road to Anemone. Right on Anemone to Imperial Point Dr. Left on Imperial Point Dr. to second boat launch sign on left.

OLD ERIE: Horseshoe Bend to Cherokee to Linn Creek to Old Erie. Go to end of Old Erie, entrance is off of the Cul-d-sac.

FOUR SEASONS CAMPGROUND/PARK

187 CAMPGROUND RD.
LAKE OZARK, MO 65049

The campground is for the use and benefit of Four Seasons Lakesites property owners in good standing, their families, and sponsored guests. Advance reservations and payment are accepted at the MAM offices, located at 2121 Bagnell Dam Blvd, Lake Ozark. You may contact the Activities Department by calling:
573-552-8334.

RV Hook-ups (water and electric only)

- ❖ 13 RV Sites
- ❖ 4 Pull through Sites
- ❖ 30 and 50 Amp sites available
- ❖ Waste Clean-out Station
- ❖ RV Wash Area

Tent areas

- ❖ 12 Tent sites
- ❖ Tent sites are accessible to electricity and water

Picnic Pavilion

Grills and tables

Restrooms & Shower Building

Washer and dryer

Fire rings on each site

(firewood when available)



Four Seasons Lakesites Property Owners Association Pool Rules

- ❖ No lifeguard is on duty, swim at your own risk.
- ❖ Pool use is restricted to Four Seasons Property Owners in good standing & their guests ~ Membership card required.
- ❖ Persons under the age of 12 must be supervised by person 16 years and older.
- ❖ Only swimming suits & swimming trunks are allowed in pool. Cut-offs jeans/pants, gym shorts & thongs are not permitted swimwear.
- ❖ Waterproof Swim Diapers are required for all children who are not completely toilet trained.
- ❖ Persons with open cuts, sores, bandages, colds, coughs or infected eyes are not permitted in the pool.
- ❖ Please shower before entering the pool.
- ❖ No glass in the pool area.
- ❖ Chewing gum is not permitted anywhere in the pool area.
- ❖ No alcohol or smoking in pool area. Missouri Association Management, LLC personnel have the right to inspect all closed containers.
- ❖ Animals are not allowed in the pool complex, with the exception of guide dogs. Guide dogs are allowed on deck, but not in the water.
- ❖ Absolutely NO Diving!
- ❖ Water Balloons & Water Guns are strictly prohibited.
- ❖ Running, boisterous or rough play, pushing, acrobatics, dunking, wrestling, splashing, yelling, jumping haphazardly, standing or sitting on shoulders and snapping towels will not be tolerated.
- ❖ Spitting, spouting or nose-blowing in the pool is strictly prohibited.
- ❖ Foul or abusive language will not be tolerated.
- ❖ If lightening or dangerous weather is spotted in the area please exit the pool & facility immediately.
- ❖ Missouri Association Management, LLC personnel have right to enforce all pool rules; after a verbal warning members will be asked to leave the pool if they choose to disobey the posted rules.
- ❖ Please call 911 in case of emergency.
- ❖ Owners' Services 573-552-8334 after office hours 573-434-0021.

WEEKLY ACTIVITIES

- ❖ **Ladies Bridge** – The ladies meet every Monday and Wednesday from 10 AM to 2:00 PM at the POA Activity Center. Please contact Betty Cassmeyer for the Monday Group at 573-365-7227 and Judy Stanford for the Wednesday Group at 573-964-6271. Please call at least one week before playing to ensure that everyone has a team assignment.
- ❖ **Poker** – Tuesday Poker (Men & Women) meet 10:00 AM to 3:00 PM in the Activity Center. Please contact Don Pogue at 573-280-7399 for more information. The men meet every Wednesday at 12:00 PM to 4:00 PM in the Activity Center poker room. Please contact Harold Holder at 573-365-2897 for more information.
- ❖ **Ladies Canasta/Mah Jongg** – The ladies meet every Tuesday from 10:00 AM to 2:30 PM at the POA Activity Center. Please contact Sharon Roets at 573-692-4166 for more information.
- ❖ **Ladies Ridge Runner's at The Ridge Golf Club** - Meet on Thursdays for some friendly competition. Contact Chris Lash at 573-365-8532 or e-mail: clash@4seasonsresort.com for more information.
- ❖ **The Scotch Foursome** plays every other Sunday at The Ridge Golf Course. If you are interested in joining this fun group call David & Beth Halsell 660-553-8084 or 660-221-0434.

As you can see, we have many activities for all age groups. We also have various parties throughout the year for families as well as adult themed parties. Check your calendar on our website at www.fourseasonspoa.com for a full schedule. If you have any questions, please call the Activities Department at 573-552-8334. Hope to see you soon!

We hope you will take advantage of the variety of activities and will find friends with whom you will enjoy our wonderful community

CALL FOR VOLUNTEERS

Committees advise and assist the board in conducting the business of the association. Interested residents of the community are invited to volunteer for committees where they have an interest and can make a contribution to the community.

Social Committee

Meets as needed, to welcome new owners to the community. This Committee assists in planning upcoming parties and activities to promote Community Spirit.

Architectural Control Committee (ACC)

Meets the first and third Tuesday of each month. The basic purpose of this committee is to preserve the aesthetic value and appearance of the structures and landscaping of Four Seasons. Its goal is to maintain the neighborhood to the highest standards applicable. The committee considers and approves or disapproves plans and specifications and other items affecting the value and appearance of the neighborhood in compliance with the ACC Builders Guidelines, reviews and approves all plans for exterior changes and new buildings in the community.

Communications Committee

The Communications Committee was created for the purpose of identifying public relation issues that would be beneficial to the community. The committee is made up of seven members who will serve as liaisons to outside entities such as Ameren UE, Lake Ozark Watershed Alliance (LOWA), Villages of Shawnee Bend and Four Seasons, etc. The members gather information to report back to the Board of Directors, communicate property owners concerns to the Board and get answers to owners inquiries.

Please contact Missouri Association Management, LLC office at 573-552-8334 to obtain a form for completion or you may pick one up at 2121 Bagnell Dam Blvd. Lake Ozark, MO 65049.

2016 Community Fact Sheet

ANNUAL MEETING	OCTOBER 15 AT 10 A.M. ACTIVITY CENTER
MONTHLY BOARD MEETINGS	THIRD TUESDAY OF THE MONTH AT 9 A.M. ACTIVITY CENTER
ARCHITECTURAL CONTROL COMMITTEE MEETING	BI-MONTHLY; THE FIRST AND THIRD TUESDAY OF THE MONTH
COMMUNICATIONS COMMITTEE MEETING	FIRST WEDNESDAY OF THE MONTH QUARTERLY 9:00 A.M. ACTIVITY CENTER
SOCIAL COMMITTEE MEETING	MEET ON AN AS NEEDED BASIS
BOAT STORAGE FEE	\$180 ANNUALLY, PER ITEM
CAMPGROUND USAGE FEE	NIGHTLY FEES: 50 AMP \$15; 30 AMP \$10; TENT SITE \$5
FITNESS CENTER	\$50 PER YEAR PER FAMILY
HORSESHOE BEND IMPROVED LOTS W/ ONSITE WASTEWATER	TOTAL OF 1,342 LOTS; 2016 ASSESSMENT \$593
HORSESHOE BEND IMPROVED LOTS W/ GRINDER PUMP	TOTAL OF 115 LOTS; 2016 ASSESSMENT \$587
HORSESHOE BEND IMPROVED LOTS W/ GRAVITY WASTEWATER	TOTAL OF 86 LOTS; 2016 ASSESSMENT \$465
IMPROVED LOTS SHAWNEE BEND W/ ON-SITE WASTEWATER	TOTAL OF 21 LOTS; 2016 ASSESSMENT \$769
IMPROVED LOTS SHAWNEE BEND W/ GRINDER PUMP	TOTAL OF 399 LOTS; 2016 ASSESSMENT \$763
IMPROVED LOTS SHAWNEE BEND (GRAVITY)	TOTAL OF 22 LOTS; 2016 ASSESSMENT \$642
UNIMPROVED LOTS HORSESHOE BEND	TOTAL OF 3161 LOTS; 2016 ASSESSMENT \$269
UNIMPROVED LOTS SHAWNEE BEND	TOTAL OF 1293 LOTS; 2016 ASSESSMENT \$332
ASSOCIATE MEMBERS	TOTAL OF 406; 2016 ASSESSMENT \$272
TOTAL NUMBER OF MEMBERS	6,845 AS OF JANUARY 1, 2016
NUMBER OF BOARD MEMBERS	6 BOARD MEMBERS
FISCAL YEAR	JANUARY 1, 2016 - DECEMBER 31, 2016
PROFESSIONALLY MANAGED BY	MISSOURI ASSOCIATION MANAGEMENT, L.L.C.
ACCOUNTING SERVICES BY	WILSON, TOELLNER & ASSOCIATES
WEBSITE	WWW.FOURSEASONSPOA.COM WWW.FACEBOOK.COM/FOURSEASONSPOA
AMENITIES	3 STOCKED FISHING LAKES, 4 SWIMMING POOLS (2 ARE HEATED), 2 TENNIS COURTS, 2 PLAYGROUNDS, BOAT LAUNCHING RAMPS 2 BOAT STORAGE FACILITIES, CAMPGROUND, ACTIVITY CENTER, REGULARLY SCHEDULED EVENTS

Who To Call

Here's a list of places to
get answers to many questions

Covenant Enforcement	Owners' Services	573-552-8334 573-434-0021
Storage Access	Owners' Services	573-552-8334 573-434-0021
General Patrols	Owners' Services	573-552-8334 573-434-0021
Campground Reservations	Activity Department	573-552-8334 573-434-0021
Animal Complaints	Owners' Services/CCSD	573-552-8334
Amenities Checks	Owners' Services/CCSD/Activities	573-552-8334
Law Enforcement Issues	Camden County Sheriff Department (CCSD)	573-346-2243
Away From Residence Checks	CCSD	573-34-2243
Property Owner's Cards	FSL-POA Administrative Office	573-552-8334
POA Maintenance/Grounds Care	FSL-POA Administrative Office	573-552-8334
Report Address Changes or Phone Number Changes	FSL-POA Administrative Office	573-552-8334
Inquiries regarding Association Press	FSL-POA Administrative Office	573-552-8334
Construction Fees, Permits and Inspections	Architectural Control Dept.	573-552-8334
Information re: any exterior changes to property	Architectural Control Dept.	573-552-8334
POA Activities, Reservations	FSL-POA Activities Department	573-552-8334
Reservations for POA Activity Center	FSL-POA Activities Department	573-552-8334
Report Address Changes or Phone Number Changes	FSL-POA Administrative Office	573-552-8334
Inquiries regarding Association Press	FSL-POA Administrative Office	573-552-8334
Operation of Wastewater Systems (Horseshoe Bend & Shawnee Bend)	FSL POA Wastewater Services	573-552-8334
Assessments, Bills, Payments	Wilson, Toellner & Associates	573-693-0600

Who To Call (Continued)

County Roads on Horseshoe Bend	Horseshoe Bend Special Road District	573-365-2832
County Roads on Shawnee Bend	Camden County Road Commission	573-346-4471
Water Service (Lake Ozark/Horseshoe Bend)	Lake Region Water & Sewer Public Water & Sewer Department #4	573-365-6792
Water Service (Sunrise Beach/Porto Cima)	Lake Region Water & Sewer Public Water & Sewer Department #4	573-365-6792
Cable TV	Charter Communications	888-871-4485
Phone Service	AT&T	800-464-7928
Electric Service (Horseshoe Bend/Parts of Shawnee Bend)	Ameren UE	800-552-7583
Electric Service (Shawnee Bend)	Como Electric	573-374-5407
Mail Service (Horseshoe Bend)	Lake Ozark Post Office	573-365-3344
Mail Service (Shawnee Bend)	Sunrise Beach Post Office	573-374-7993
Burning Permit (Horseshoe Bend)	Lake Ozark Fire Department	573-365-6407
Burning Permit (Shawnee Bend)	Sunrise Beach Fire Department	573-374-4411

The Owners' Services Department operates from 8:00 am – 9:00 pm seven days per week. Please call 573-434-0021 after 5:00 p.m. Until 9:00 p.m. If you have any questions or need any assistance please call Owners' Services Department at 573-552-8334 from 8:00–5:00 Monday through Friday.

The Camden County Sheriff's Department (CCSD) is available for assistance 24 hours a day, seven days a week 573-346-2243.

MAM Administrative offices hours are 8:00 a.m. until 5:00 p.m. Monday through Friday.